

DO'S WHEN USING THE CEPAS-COMPLIANT CARD

1. Check that there is sufficient value in the card when planning a trip

Commuters must ensure that they have a minimal value of \$3 in their card for a train trip. This value ensures that commuters have the required fare when they exit the gate, even for the longest train journey.

For bus journeys, commuters can start their journey as long as they have the maximum fare for the remaining trip. This is the fare required from the point a commuter boards the bus to the end point of the bus interchange/route. This is similar to the current e-payment system where commuters are required to have sufficient fare from the point of boarding to the end point of the bus route/interchange.

2. Top-up the card when the 'Alert sign for top-ups' flashes

To help remind commuters to top-up, an alert message will be displayed when their stored card value is less than \$5 (i.e. \$4.99). With this alert feature, commuters would on average, be alerted at least 3 times to top-up their cards before their card value reaches the minimal required value for travel.

